



DEPARTMENT OF HEALTH & HUMAN SERVICES

Office of the Secretary
Office of the General Counsel

Public Health Division
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May 8, 2009

VIA ECFS

Marlene H. Dortch
Secretary
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, DC 20554

Dear Ms. Dortch:

Re: In the Matter of *The United States Department of Health and Human Services Substance Abuse and Mental Health Services Administration Petition for Permanent Reassignment of Three Toll Free Suicide Prevention Hotline Numbers*, in *Toll Free Service Access Codes*, CC Docket No. 95-155, CC Docket No. 07-271

On May 7, 2009, Dr. Eric Broderick and Dr. Richard McKeon of the United States Department of Health and Human Services' (HHS) Substance Abuse and Mental Health Services Administration (SAMHSA), along with Rina Hakimian and David Naimon of the HHS Office of the General Counsel met in person with Julie Veach, Ann Stevens, Heather Hendrickson, and Michelle Sclater of the Federal Communications Commission (FCC) Wireline Competition Bureau (WCB).

The discussion focused on: (1) a description of the grant funded by SAMHSA to network, evaluate, and certify suicide prevention hotlines, including a description of the services provided by SAMHSA's grantee to operate the National Suicide Prevention Lifeline (Lifeline) network of toll-free suicide prevention hotline numbers; (2) a description of the specialized services for veterans in crisis provided by the Veterans' Suicide Prevention Hotline, operated jointly by SAMHSA and the U.S. Department of Veterans Affairs; and (3) a description of call volume and patterns for the suicide prevention hotlines that comprise the Lifeline network (see attached charts).

Pursuant to Section 1.1206(b)(2) of the FCC's rules, an electronic copy of this letter is being filed for inclusion in the above-referenced docket. Please direct any questions regarding this filing to our office.

Sincerely,

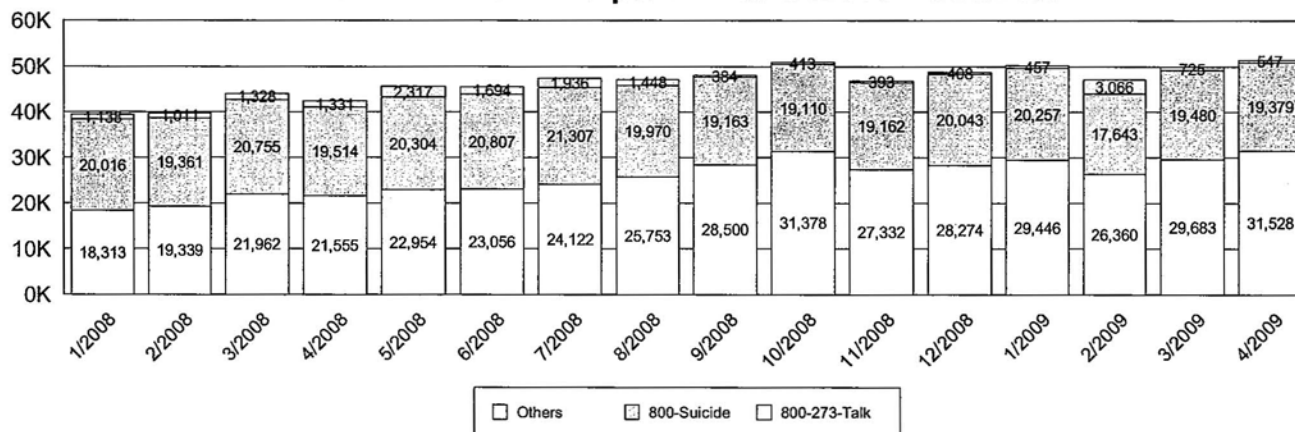
A handwritten signature in black ink, appearing to read 'R. Hakimian', with a long horizontal stroke extending to the right.

Rina Hakimian
Senior Attorney

Three Attachments

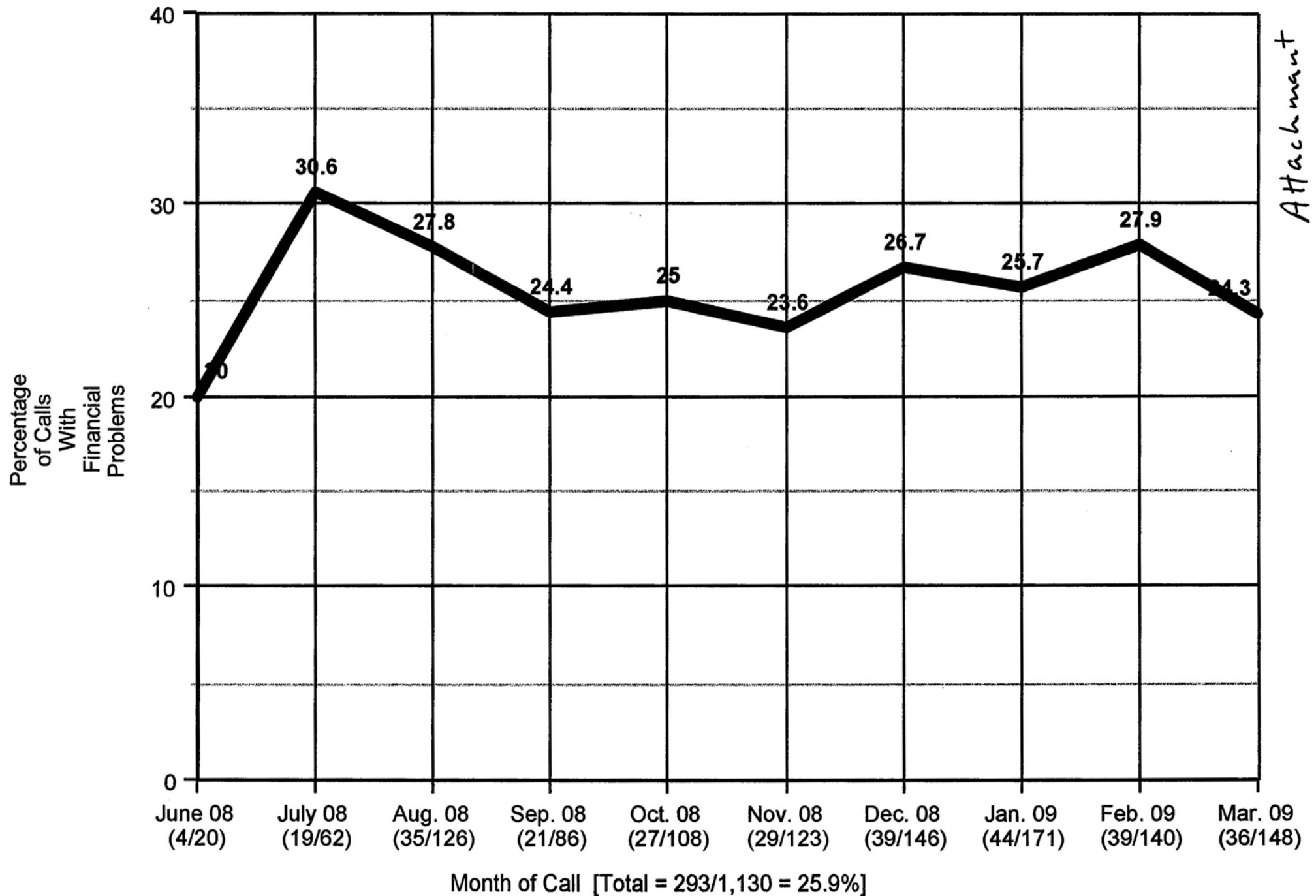
cc: Julie Veach
Ann Stevens
Heather Hendrickson
Michelle Sclater

Lifeline Calls Answered per Month 1/12008 - 4/30/2009



	800-273-Talk	800-Suicide	Others	Total
1/2008	18,313	20,016	1,138	39,467
2/2008	19,339	19,361	1,011	39,711
3/2008	21,962	20,755	1,328	44,045
4/2008	21,555	19,514	1,331	42,400
5/2008	22,954	20,304	2,317	45,575
6/2008	23,056	20,807	1,694	45,557
7/2008	24,122	21,307	1,936	47,365
8/2008	25,753	19,970	1,448	47,171
9/2008	28,500	19,163	384	48,047
10/2008	31,378	19,110	413	50,901
11/2008	27,332	19,162	393	46,887
12/2008	28,274	20,043	408	48,725
1/2009	29,446	20,257	457	50,160
2/2009	26,360	17,643	3,066	47,069
3/2009	29,683	19,480	725	49,888
4/2009	31,528	19,379	547	51,454
Total	409,555	316,271	18,596	744,422

Evaluation of Suicide Hotline Usage Patterns-4/13/09



National Suicide Prevention Lifeline Calls Answered at the U.S. Department of Veterans Affairs
Suicide Prevention Hotline in Canandaigua, New York

Month	Total Calls	Identified as Veterans	Family of friends of veterans	Referrals to VA Suicide Prevention Coordinators	Emergency Rescues	Active Duty Military callers
April, 2009	10,213	5468	716	1058	277	134

Table Prepared by SAMHSA/CMHS, Data Courtesy of U.S. Department of Veterans Affairs

Attachment 3